

Covid -19 Information for activity bookings at Castle Semple

The current government guidelines allow participation in outdoor activities at Castle Semple Centre to take place but there are still some restrictions imposed on how we operate. The following points give information on the current operational parameters that would affect a group attending activities here.

As an overview it would be reasonable to expect to spend all / most of the time onsite out of doors with social distancing being required throughout.

The government guidelines change with time so any updates will be sent out to the person who booked as and when this information changes.

Where possible face coverings should be brought along and used when moving about inside the building.

General information.

- All groups must be pre-booked.
- In line with test & protect protocols we will require the group leader to record contact details for everyone attending. This information will need to be kept securely for 21 days before being destroyed.
- It is recommended that only essential staff accompany a group on a visit as facilities on site are limited.
- Participants should not attend if they display any covid-19 related symptoms or if there are any related issues (such as having family members self-isolating etc.)

- Activities may have to be cancelled / postponed at short notice if Covid affects the staffing levels at Castle Semple or similarly if any localised lockdown is put in place.
- Groups from different organisations will be kept apart from each other and consequently start / finish times may be altered from the norm to avoid overlaps. We request groups stick to the timeslot allocated to them or the activity may be cut short.

Centre facilities.

The shop will only be open for a takeaway service only at specific times and currently operates on a contactless only basis. No access to the seating area is available nor is it possible to pass through this area to access other parts of the building.

Changing rooms / indoor facilities.

- A single changing room that includes toilet facilities will be allocated to a group for the duration of their visit. Participants should arrive dressed for their activity where practically possible.
- In the event of inclement weather this single room can be used for lunch.
- Shower facilities will not be available: participants should shower at home if required.
- Limits on the number of people using the changing facilities at the one time will be in place which could result in staggered break times for a group.
- The facilities will be cleaned prior to arrival and after departure, hand washing facilities will be provided.

Activity participation

- The number of participants on any particular activity may be restricted. This could have the result that the other participants from the group take part in an activity lead by the group's own staff, this will be discussed with you at the time of booking.
- Social distancing will be adhered to through "field of play bubbles" and reduced capacity on certain craft.
- Access to indoor areas will be limited. Participants should wait outside and safety equipment will be brought out to them.
- All equipment used will be suitably cleaned and disinfected after each use.
- Centre staff will wear PPE in accordance with any current guidelines.
- First aid kit contents have been updated to meet current guidelines and up to date procedures for administering first aid have been put in place.